



Frequently Asked Questions: Online Ticket Reservation

Does purchasing GA tickets automatically reserve a spot for the Meet and Greet?

No, you must reserve Meet and Greet tickets separately

As an LICM member, do I have to sign in when reserving General Admission tickets?

Yes!

I am a Museum member trying to reserve tickets, why are the General Admissions tickets in my cart listed as \$18 when they should be free?

First, sign in to your member account. Once confirming that you are signed in and you have made the correct selection (i.e.: member adult/ member child) proceed to the end of the transaction where the price should be zeroed out.

As a non-member, do I have to sign in or create an account in order to acquire tickets?

No, you can simply add tickets to your cart and proceed with the transaction

Can library passes be used to acquire General Admission tickets for 9/24?

Yes! As long as you have confirmation from your library that you reserved a pass for that date. You will need to present the library pass at the box office. You will still need to reserve tickets for the meet and greet AHEAD OF TIME.

NOTE: Library cards do not equate to a LICM library pass.

Are General Admission tickets date specific?

Yes, please reserve tickets for 9/24.

Does my child under 12 months need a General Admission ticket?

Yes, all guests, including those under 12 months, must have a ticket. Infants under that age receive free admission. After 12 months, regular ticket pricing applies.

I am an LICM member and I am locked out of my account for failed password attempts,

How do I get back into my account?

You will be locked out of your account for 24 hours. You can reserve a Gabby Meet & Greet time slot ticket, and acquire GA tickets when you have access to your account or on the day of the event.

I want to purchase GA tickets, I have (an EBT card, AAA card, etc.) How can I get the discount online?

Discounts for General Admission tickets can only be applied in person.

Does everyone attending the Meet and Greet need a wristband?

Yes!
